

Student Support by Universities for raising any issue related to Academic (Escalation Matrix)

S. No.	University	Support Level	Name	Designation	Email	Whatsapp no.
1	Bharati Vidyapeeth (Deemed to be University)	Level 1	Dr. Snehal Tare , Dr. Seema Tranekar , Dr. Akash Yadav	Assistant Professors & Program Coordinators	snehal.tare@bharatividyapeeth.edu ; seema.tarnekar@bharatividyapeeth.edu ; aakash.yadav@bharatividyapeeth.edu	+91 9373231013 , +91 8261976857 , +91 9850777073
		Level 2	Mrs. Anuja Jadhav	Deputy Registrar, CDOE	isconline@bharatividyapeeth.edu	+91 8766554681
		Level 3	Dr. Kirti Mahajan	Director, International Affairs & In charge e-VBAB Project	kirti.mahajan@bharatividyapeeth.edu	+91 9823618237
2	Dr D Y Patil Vidyapeeth Centre for Online Learning (DPU COL)	Level 1	Subhash Kate	Mentor Head	subhash.kate.col@dpu.edu.in	
		Level 2	Dr. Veena Bhalla	Director Delhi Office	veena.bhalla@dpu.edu.in	
		Level 3	Dr. Safia Farooqui	Director DPU COL	safia.farooqui.col@dpu.edu.in	
3	Amrita Vishwa Vidyapeetham	Level 1	Dr Snehal	Dy Director	snehal@amrita.edu	9496130500
		Level 2	Arun M	Manager	arun.palazhy@am.amrita.edu	9746805907
		Level 3		General Manager	b_shivakumar@ahead.amrita.edu	9745162547
4	SRM INSTITUTE OF SCIENCE AND TECHNOLOGY	Level 1	C. REVATHY	TECHNICAL ASSISTANT MANAGER(eVBAB)	REVATHYC@SRMIST.EDU.IN	8925801552
		Level 2	J.DIVAKAR	Online Learning Portal Admin (LMS +SIS)	divakarj@srmist.edu.in	8946015129
		Level 3	DR.MANORANJAN PONRAM	DIRECTOR - ONLINE EDUCATION	DIRECTOR.OE@SRMIST.EDU.IN	9810429722
5	JSS ACADEMY OF HIGHER EDUCATION AND RESEARCH	Level 1	Dr Mamatha	Program Coordinators	oep@jssuni.edu.in	9972697662
		Level 2	Dr Shylaja K C	Asst professor	cdoe@jssuni.edu.in, shylajakc@jssuni.edu.in , drprashanth@jssuni.edu.in	8088799598, +919341816701
		Level 3	Dr Vishal Kumar Guptha	Dean Academics	deanacademics@jssuni.edu.in	9242157508
6	Andhra University	Level 1	Mahesh Kumar K		ol.support@andhrauniversity.edu.in	9986559080
		Level 2	Jakeer	Sr. Assistant CDOE	sdeauvsp@andhrauniversity.edu.in	9491196786
		Level 3	Prof. Vijay Mohan	Director CDOE	director.cdoe@andhrauniversity.edu.in	9703831117
7	Sathyabama Institute of Science and Technology	Level 1	Dr. T. Sasiprabha	Vice chancellor	Vc@sathyabama.ac.in	9840133346
		Level 2	Dr. S. Emalda Roslin	Director CDOE	directorodl@sathyabama.ac.in	9003078268
		Level 3	Dr. B. Bharathi	Dean Academics	Dean.academics@sathyabama.ac.in	944657879
8	JAIN (Deemed-to-be University)	Level 1	Tanya Bagga	Manager - International Relations	tanya@jainuniversity.ac.in	
		Level 2	Dr. Santosh Kumar Chaudhary	Head - International Relations	santosh@jainuniversity.ac.in	
		Level 3	Dr. Easwaran Iyer	Co-Chairperson and Head- Chancellor's Advisory Board (CAB)	easwaran.iyer@jainuniversity.ac.in	

S. No.	University	Support Level	Name	Designation	Email	Whatsapp no.
9	Alagappa University	Level 1	Dr.R.Srivathsan	Junior Assistant	op@alagappauniversity.ac.in	9443593420
		Level 2	Dr.G.Rajeswari	Assistant Director	rajeswari@alagappauniversity.ac.in	9444485073
		Level 3	Dr.P.Eswaran	Deputy Director	eswark_sp2001@rediffmail.com	9865022233
10	SASTRA DEEMED TO BE UNIVERSITY	Level 1	MR. SHIVRAMAN	ACADEMICS EXECUTIVE	shivraman@chennai.sastra.ac.in	9962067034
		Level 2	MR.RAGHURAMAN	ACADEMIC COORDINATOR	raghuraman@dde.sastra.ac.in	9363248400
		Level 3	MRS.LAKSHMI	ACADEMIC INCHARGE	lakshmiraman@dde.sastra.ac.in	9677274022
11	Symbiosis International University)	Level 1	Ms. Swapnil Agarwal	Coordinator	enrollments.support@ssodl.edu.in	+91 81778 27806
		Level 2	Dr. Niket Tajne	Programme Coordinator	pc.cs@ssodl.edu.in	+91 94223 44502
		Level 3	Dr. Parimala Veluvali	Director	director_ssodl@siu.edu.in	+91 98810 72729
12	Anna University	Level 1	Dr.T.Mala	Director, CDOE	cdedirector@annauniv.edu	9444955575
		Level 2	Dr.E.Shanmugapriya	Assistant Professor	vijaylaya2000@gmail.com	9842367151
		Level 3	Dr.J.Divya	Assistant Professor	jdivya.au@gmail.com	8015116760
13	Lovely Professional University (LPU)	Level 1	Mr. Pankil Sharma	Officer	arpit.19188@lpu.co.in	9780036546
		Level 2	Mr. Arpit Kaushal	Assistant Director	arpit.19188@lpu.co.in	9501110402
		Level 3	Mr. Nitesh Mahajan	Additional Director	nitesh.mahajan@lpu.co.in	9501110433
14	Mizoram University	Level 1	Student Support	Student Support	support@mzuonline.in	
		Level 2	Student Support	Student Support	support.cdoe@mzu.edu.in	
		Level 3	Jenny Lalawmpuii	Centre Co-Ordinator	projmgr.cdoe@mzu.edu.in	
15	Datta Meghe Institute of Higher Education and Research (DU)		Kinshuk Khandelwal	Head- International Admissions and Relations	kinshuk@dmiher.edu.in	8595473080
		Level 1	Dr. Chittij Raj	Director - CODE	director.cdoe@dmiher.edu.in	+91 97640 62444
		Level 2	Dr. Pavan Bajaj	Deputy Director - DMIHER Global	pavan.bajaj@dmiher.edu.in	+91 84120 45019
16	Aligarh Muslim University	Level 1	Dr. Mohammad Atif	Assistant Professor	atif.sidau@gmail.com	9818228338
		Level 2	Dr.Riaz Ahmad	Assistant Professor	riaz.ahmad.tech@gmail.com	9412273378
		Level 3	Dilnawaz Rashid Amani	Clerk	dilnawazamani@gmail.com	8791177852
17	Vignan's Foundation for Technology, Science and Research	Level 1	Vimal Mahendran	Learner Support Executive	learnersupport@vignanonline.com	6361528021
		Level 2	Prof. Haribabu B	Associate Professor	drhb_mgt@vignan.ac.in	9985466701
		Level 3	Alok Chhajer	Academic Head	alok@vignanonline.com	9739048090
18	Kurukshetra University	Level 1	Neha Babu	Support Exceutive	esupport@kuk.ac.in	
		Level 2	Bhuvan Kalra	Support Associate	ilearn@kuk.ac.in	99969 63517
		Level 3	Dr. Manjula Chaudhary	Director	dde@kuk.ac.in	98960 01727
19	Jamia Hamdard	Level 1	RAJA RAM	OSD	Rajaram@jamiyahamdard.ac.in	9968249336
		Level 2	Dr Babita Singh	Assistant professor	babitasingh@jamiyahamdard.ac.in	8447354640
		Level 3	Dr Abdul Majid Farooqi	Assistant Professor	majid@jamiyahamdard.ac.in	9891958565

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20	Amity University	Level 1	Shweta Singhal	Student Support Executive	evidya@amityonline.com	74280 01412
		Level 2	Plabita Saikia	Manager	psaikia@amityonline.com	9582784057
		Level 3	Dr. Ashish Srivastava	Director	asrivastava2@amityonline.com	99409 11525
21	Jamia Millia Islamia	Level 1	Dr Asif Pervez	Assistant Professor	asifpervez10@jmi.ac.in	
		Level 2	Prof. M. Moshahid Alam Rizvi	Director	cdol@jmi.ac.in	
		Level 3	Prof Mazhar Asif	Vice Chancellor	vc@jmi.ac.in	
22	Manipal Academy of Higher Education	Level 1	Sunil P	Technical Assitant	helpdesk@manipalacademyonline.edu.in	9606720746
		Level 2	Janita	Academic Coordinator	academics.coe@manipal.edu	9880210451
		Level 3	Dr. ManojKumar Nagasampige	HOI	director.coe@manipal.edu	9845095195